

## Customer

**Storage Administrator and Asset Manager**

for a multinational IT technology and consulting services company



## Situation

**Storage team experiencing high storage device failure rates.**

IT resources were constrained following a corporate merger.



## Customer Need

The customer needed a way to **proactively identify potential points of failure** in order to plan repairs, to minimize the impact on the users, while better utilizing the limited IT resources for critical maintenance tasks.



## Curvature Solution

Curvature proposed a **Storage Health Check solution**, which analyzed and identified potential points of failure and supplemented the customer's limited IT resources to proactively address the sources of risk.



## Results

**Customer was able to reduce unplanned downtime for the business** and users with the current IT staffing model.

The storage administrator was freed up to focus on core duties, critical to daily operations.

