

Curvature IBM POWER (pSeries-iSeries) hardware maintenance

As the largest independent IBM hardware maintenance and support provider in the world, Curvature takes support and responsiveness to a whole new level. Curvature is able to provide savings of 50% or more on IBM POWER. By extending the life of your IBM POWER hardware, Curvature helps reduce the total cost of ownership to generate a larger return on your IT investments.

Supported Models

POWER 8, POWER 7, POWER 6, POWER 5, POWER 4, RS6000

The Curvature Advantage

Customer Benefits	Curvature	IBM	Other
Dedicated POWER R&D lab with every server	✓	✓	
Hands-on training for field engineers in lab	✓	✓	
Direct Level 3 support infrastructure	✓	✓	
Tested and secure remote monitoring solution	✓	✓	
Flexible contract terms	✓		✓
Significant cost-savings off the manufacturer rate	✓		✓
Extend current POWER lifecycle	✓		✓
100+ service centers globally, local testing	✓		

Service Benefits

- Enhanced service contract, service incident and IT asset management via Curvature’s proprietary, cloud-based SaaS application, singlePoint®
- Expert guidance throughout IT asset lifecycle
- Microcode/firmware support guidance and consultation
- Expert Field Engineering Teams, including Level 3 CE Teams for triage

Additional Offerings

SOFTWARE – OS SUPPORT Options available:

- AIX (pSeries)
 - Basic & Advanced Support Options
- OS400-System i (iSeries)
 - Basic & Advanced Support Options

Additional Project based Professional Services available as part of a Statement of Work:

- Remote AIX Administration
 - Operating System upgrades
 - Performance Tuning and analysis
 - LVM Management
- NIM Server Installation and Configuration
- Implementation of POWERHA
- Virtualization, VIOS, and LPAR Implementations
- Data Migrations