

Overview

Our service provides clients with an analysis of their critical storage environments. Using our manufacturer-certified engineers, we help identify operational storage issues relating to areas such as data availability, redundancy and supportability. Following discovery and analysis, we provide a set of findings and recommendations relating to configuration, hardware or software issues/risks that may negatively impact or limit changes to the storage environment.

Customer Challenges

| Customer Need Pain Point | Business | Technical |
|------------------------------|----------|-----------|
| Storage capacity upgrade | ✓ | ✓ |
| Storage operational concerns | ✓ | ✓ |
| Storage data availability | ✓ | ✓ |
| Independent storage analysis | ✓ | ✓ |

Business Benefits

- Independent evaluation of storage component's health:
 - Reduce risk of data corruption
 - Reduce risk of data unavailable / loss
- Identification of failed components and potential avoidance of unexpected downtimes
- Provide actionable recommendations for customer to improve performance and mitigate risk
- Free up IT resources

Key Features

| Methodology | Resources | Deliverables |
|---|---|--|
| <ul style="list-style-type: none"> • Discovery • Analysis • Delivery | <ul style="list-style-type: none"> • Project Management • Storage Consultants | <ul style="list-style-type: none"> • Work with clients to gather relevant storage data and input • Perform detailed storage analysis • Conduct teleconference to review findings and recommendations • Provide soft copy of findings and recommendations |

Supported Platforms

We currently provide expert support for Dell EMC Clariion CX/AX Series, Celerra NS Series, VNX/VNX2 Series, VNXe, Isilon and Data Domain and NetApp FAS.

Differentiation

- **Independent third-party analysis** provides non-manufacturer bias for a consistent storage health check across multiple vendor platforms.
- **Certified storage consultants** with 20+ years of manufacturer experience and multiple manufacturer certifications.
- **Global** reach anywhere in the world via remote deliverables.
- **800+ field technicians** available under a separate engagement to remediate identified storage issues or concerns if required.
- **Personalized delivery** specific to client's storage environment, with certified storage consultants.