



## Global Financial Technology Solutions Provider

### Overview

- Fortune 500 company with annual revenues of \$9.4B
- Global employees exceed 50K in 130 countries
- Largest technology provider to financial institutions
- Faced an aggressive timeline to complete nine data center audits in five states

### Challenges

- 34K assets to be audited in nine locations in five different states
  - Audits needed to be performed simultaneously
  - Audits to be completed without prior knowledge from data center managers
- Complete secrecy needed until audits were underway
- Audits needed to be completed in one week
- Communication was exclusively with customer's executive team
- Speed and accuracy critical
- Audits to be performed during operating hours

### Solution Provided

- Assigned Project Manager to oversee all data centers
  - Formed nine teams, one for each data center
  - Provided an on-site lead to monitor the teams
  - Customized templates for data collection
- Set up daily communications with executive team to relay progress updates
- Assisted customer with updating CMDB to satisfy federal auditors
- Instated tested and proven methodologies
- Completed audits in five days

